



Regent Chauffeur Services

TERMS AND CONDITIONS

1. No UK VAT is currently charged for our services.
2. A non-refundable deposit of £100 per wedding/civil ceremony is required at the time of reservation.
3. The reservation is not secured until receipt of the agreed payment has been acknowledged by Regent Chauffeur Services (hereinafter referred to as RCS).
4. If payments are received by cheque, we at RCS reserve the right to charge an administration fee of £10.00 for any cheque returned to us for whatever reason.
5. Payment for our services is required 1 calendar month prior to the provision of such services or if the services are to be provided within 1 calendar month, at the time of reservation. Payment for Personal Chauffeuring, Special Occasions and Formals may be made on the day in cash or up to one week before the services are to be provided if paying by cheque.
6. We at RCS will only accept a cancellation in writing and we will not be responsible for mail lost or delayed by the postal service.
7. In the event of a “no show” by the customer or if the reservation is cancelled by same within 1 calendar month of the provision of our services then any deposits paid and 25% of the cost of our services will be totally non-refundable.
8. If a booking is cancelled prior to 1 calendar month from the date of the provision of our services we at RCS will retain any deposits paid. All other monies paid will be refunded in full.
9. The price agreed between RCS and the customer is valid until the time notified to us of the commencement of the reception. If our services are required after this time an additional charge of £50 per car per hour will be levied.
10. We at RCS will make every effort to ensure that your vehicles arrive on time and reach your destination on time. We however will not be liable or responsible for any delays and losses arising there from which are beyond our control.
11. Any food or drink consumed in any of our vehicles is at the clients own risk. No responsibility will be accepted by RCS for damage to clothing or property arising from spillages. Only food and drink provided by RCS as part of our complimentary service may be consumed in any of our vehicles.



Regent Chauffeur Services

-
12. Property and belongings carried in any RCS vehicle are at the owners risk and RCS will not accept responsibility for loss of or damage to same.
 13. Chauffeurs employed by RCS have the right to refuse to carry any passenger(s) who appear to be under the influence of alcohol or drugs or whom it is thought may pose a risk to RCS staff or other passengers for any reason.
 14. In accordance with current legislation RCS impose a strictly NO SMOKING rule in all of our vehicles.
 15. In the unlikely event of a vehicle breakdown, we at RCS will endeavour to provide a vehicle of similar style and quality to that suffering the failure. If this is not possible we will provide a substitute vehicle and a partial refund less the deposit will be made to the client.
 16. We at RCS reserve the right to alter our prices, however the price agreed for the hire is fixed at the time of booking.